



**Jefferson Parish Office of Inspector General**



# **Inspector General Report**

## **January 2023**

**Kim Raines Chatelain, Inspector General**

**INSPECTOR GENERAL REPORT  
TO THE ETHICS AND COMPLIANCE COMMISSION  
Monday, January 9, 2023**

**I. JPOIG Operations**

A. Budget  
None.

B. Compliance

1. Vault Room, update on new platform. Vault room has moved platforms, and we have experienced changes in service and quality. Notably, reports were not printing with individual watermarks, a security feature which was relied upon in part.
2. Engagement Access, to support referencing/indexing and supervisory authority for migration to GAGAS and for future evaluations. Office wide training for new system occurs on 01/09-01/10.
3. Previously reported outstanding IT items will resolve with executed Managed Services Contract:
  - a) Firewall and Security. Discussed status of existing firewall and security with Director of IT.
  - b) Back-up. Secure alternative back-up.
4. Report release. 2023 is an election year. JPCO §2-155.10(9)(f) provides, "The inspector general shall not conclude a report nor distribute any report for responses that involves elected officials, the parish president, or any parish councilmember, within ninety (90) days preceding an election in which the affected official may be a candidate." According to Secretary of State, elections for Jefferson Parish council members and president election are on the calendar for October 14, 2023 election, with November 18, 2023 being a run-off date. The deadline for release of reports, draft or final, is on or about July 14, 2022 for the JPOIG.

C. Procurement  
None.




D. Recruitment and retention  
None

E. Professional Development  
None.

F. Civic outreach  
None

G. Social Media

The status for social media is presented below for the period 11/14/2022-01/05/2023.

Social Media Platform	Engagement
<b>Facebook</b> 596 Total Followers 	<ul style="list-style-type: none"><li>• Gained 4 Followers</li><li>• 0 Posts/Re-Posts</li><li>• Reached a total of 41 viewers across app posts (last 28 days)</li><li>• Post Engagement: 6 (last 28 days)</li></ul>
<b>Twitter</b> 113 Total Followers 	<ul style="list-style-type: none"><li>• Gained -2 Followers</li><li>• 0 Tweets</li><li>• 13 Tweet Impressions (last 28 days)</li><li>• 9 Profile Visits (last 28 days)</li></ul>
<b>Linked-In</b> 243 Total Followers 	<ul style="list-style-type: none"><li>• Gained 4 Followers (last 30 days)</li><li>• 0 Posts/Reposts</li><li>• 32 Post Impressions (last 30 days)</li></ul>

II. JPOIG Reports to be presented

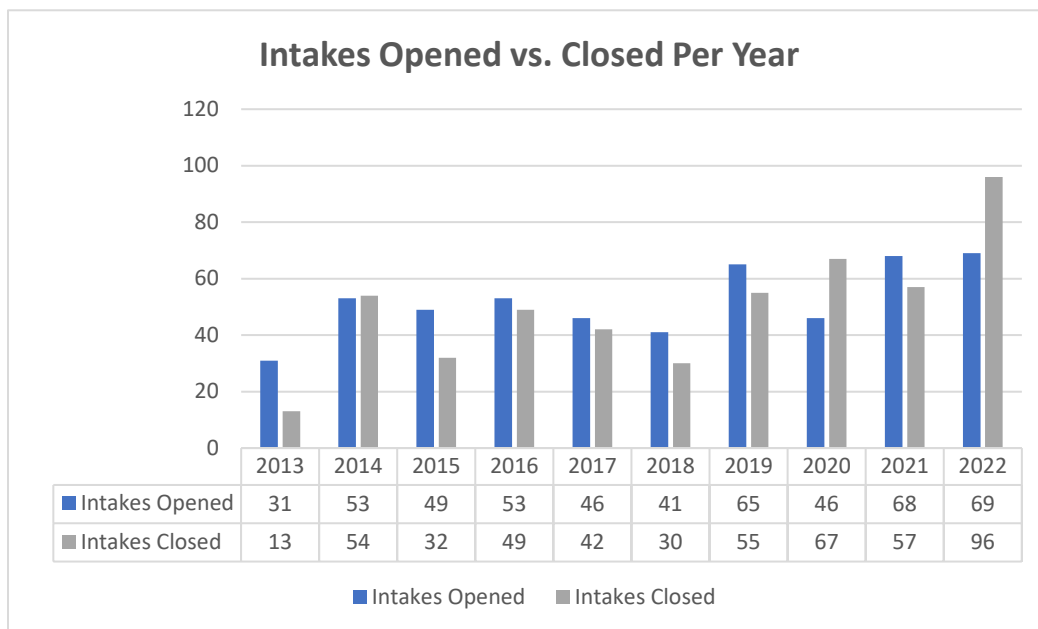
None. NOTE: JPOIG production has been impaired while internal processes are adjusted. Processes need to be adjusted to address and resolve integrity issues both present and future. Issues will continue to present unless and until such time as they are resolved. These resolutions will be reflected in Inspector General Annual Report.

III. Complaints/Intakes

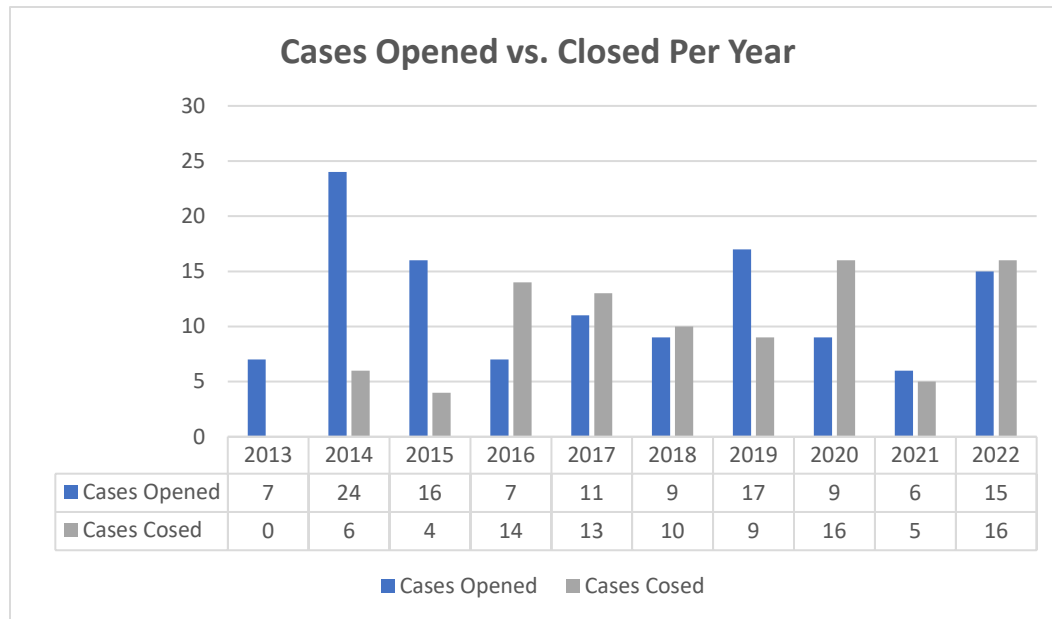
Intakes Opened	Intakes Closed
➤ 2022-0060 (11/15/2022)	➤ 2018-0014 (11/14/2022)
➤ 2022-0061 (11/18/2022)	➤ 2021-0045 (12/20/2022)
➤ 2022-0062 (11/21/2022)	➤ 2022-0042 (11/14/2022)
➤ 2022-0063 (11/24/2022)	➤ 2022-0047 (11/14/2022)
➤ 2022-0064 (12/01/2022)	➤ 2022-0055 (12/20/2022)
➤ 2022-0065 (12/01/2022)	➤ 2022-0056 (11/14/2022)
➤ 2022-0066 (12/02/2022)	➤ 2022-0057 (11/14/2022)
➤ 2022-0067 (12/05/2022)	➤ 2022-0058 (11/14/2022)
➤ 2022-0068 (12/14/2022)	➤ 2022-0059 (11/14/2022)
➤ 2022-0069 (12/16/2022)	➤ 2022-0062 (12/20/2022)

	<ul style="list-style-type: none"> <li>➤ 2022-0064 (12/20/2022)</li> <li>➤ 2022-0065 (12/20/2022)</li> <li>➤ 2022-0066 (12/20/2022)</li> <li>➤ 2022-0067 (12/20/2022)</li> </ul>
<b>Cases Opened</b>	<b>Cases Closed</b>
<ul style="list-style-type: none"> <li>➤ 2021-0045 (12/20/2022)</li> <li>➤ 2022-0042 (11/14/2022)</li> <li>➤ 2022-0047 (11/14/2022)</li> </ul>	<ul style="list-style-type: none"> <li>➤ None.</li> </ul>

\*Intake 2022-0052 was referred to 2 entities and action has been taken.



\*One number was erroneously generated in 2021 and was not used.



\*Two cases were incorrectly reported as being opened in 2016 and one as incorrectly opened in 2013.

#### IV. Audits

JPOIG #	Description	Planning	Field Work	Report/ Review	Draft Report	Non-Parish Draft	Public
<i>Follow-up Audits</i>							
2017-0027	Security Services Contract						
2017-0045	Water Physical Security						
2019-0003	Office of Fire Service						
<i>Audits</i>							
2022-0026	BP Funds						
2022-0024	Live Oak VFC						
2022-0025	Nine Mile Point VFC						
2022-0028	Bridge City VFC						
2022-2029	Marrero Harvey VFC						

**Risk Assessment:** Risk Assessment to be undertaken in a timely fashion to deliver report by deadline.

## V. Evaluations

JPOIG #	Description	Planning	Field Work	Report/ Review	Draft Report	Non- Parish Draft	Public
2021-0019	VFC and EBCFC Drug Policies and Testing						
2021-0045	Ida Debris Removal						
2022-0020	Personnel: Classified Service						

## VI. Investigations (as of 10/23/2022)

Open Intakes: 24 (fka “Active Intakes”)

Open Cases: 17 (fka “Active Cases”)

Currently working on 2 open matters with outside law enforcement agencies.

## VII. Implementation of Recommendations

Recommendation Tracker has been removed from website due to discrepancies, inability to reconcile and need to assess.

Going forward, we will be deploying a Findings Tracker. Deploying as a Findings Tracker is our best option for capturing important historical data, while focusing on resolution of Findings going forward.

## VIII. Public outreach and engagement

No new reports at this time.

## **REPORT FRAUD, WASTE, OR ABUSE**

### **BY INTERNET:**

Visit our website at [www.jpoig.net](http://www.jpoig.net), click  
"Report Waste, Fraud or Abuse"

### **BY PHONE:**

Call our tip line at (504) 736-8962

### **BY MAIL:**

990 N. Corporate Drive, Suite 300  
Jefferson, LA 70123

### **IN PERSON:**

Contact us at (504) 736-8962 to schedule an appointment

## **JPOIG SOCIAL MEDIA**

## **JPOIG Social Media**



[Twitter.com/JPOIG](https://twitter.com/JPOIG)



Channel: Jefferson  
Parish Office of  
Inspector General



[Facebook.com/JPOIG](https://facebook.com/JPOIG)



[LinkedIn.com/Company/JPOIG](https://LinkedIn.com/Company/JPOIG)



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